



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
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E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NK

C A No. Applied For
Complaint No. 372/2025

In the matter of:

Nizam AliComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 22nd January, 2026
Date of Order: 30th January, 2026

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8007812379 at premises no. plot no. 4, basement, J-extension, Laxmi Nagar, Delhi-110092, but application of the complainant for new electricity connection was rejected by OP on grounds of connection already exists, energy dues against CA and enforcement dues also exist.

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Secretary
CGRF (BYPL)

Complaint No. 372/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at plot bearing no. 4, basement J-extension block, Laxmi Nagar, Near Firdos Masjid, Delhi-110092 vide application no. 8007812379. The application of the complainant for new connection was rejected on following grounds:

- a) Connection already exists connection already exists as per clause no. 11 (2-iv) of DERC supply Code.
- b) Energy dues against CA/meter energy dues as per clause no. 11 (2-iv) of DERC supply Code.
- c) Enforcement dues against CA/meter enforcement dues as per clause no. 11 (2-iv) of DERC supply code.
- d) Incomplete documents
- e) MCD's NOC or completion and occupancy certificate required as per clause no. 11(2)(iv) of DERC supply Code.

Complainant applied for commercial electricity connection at the basement to be used as Godown. OP further submitted that applied premises are a residential building and all the units are residential units. Thus, building is residential building as such as per unified building bye laws 26 basements are allowed only for household storage.

3. The complainant in its rejoinder denied the allegations stated by the respondent in its reply. It is stated that the complainant applied for new electricity connection in respect of basement based upon the ownership right of the same. It is further submitted that actually the earlier connection bearing CA no. 152806045 in the name of the complainant which was disconnected on 07.05.2019 because same was not in use. The complainant further denied that the dues pertain to him. There are multiple premises in the applied premises. Rejoinder further submitted that the subject premises does not fall in MCD objection list, and there are already 9 electricity connections installed since 2009.

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The complainant along with rejoinder submitted GPA and an Affidavit that he is residing at the subject property and he has applied for new electricity connection under non-domestic category at basement for the purpose of storage of household items and if any other purpose shall be used, OP (BSES) is free to disconnect his electricity connection. The complainant also files an affidavit that earlier he was owner of the entire property but now he has sold all the other floors of the premises in question except the basement which he still owns.

4. Arguments of both the parties are heard.

During the final hearing the complainant filed trade license from MCD for the purpose of "storage of licensable articles in transit in transport godowns and air cargo" for connection in basement. The complainant also files an affidavit that earlier he was owner of the entire property but now he has sold all the other floors of the premises in question except the basement which he still owns.

Regarding the pending dues, since the owners of the other floors of the premises are different and the complainant is in possession of basement only the said dues are not recoverable from the complainant.

The objection of OP that there are total nine units and nine electricity connections exists at the said premises. In this regard, since there is no electricity connection in the basement, the complainant cannot be denied connection on this ground only. The OP should take action as per law for the extra connection in the building/premises.

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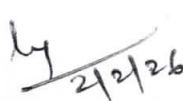
ORDER

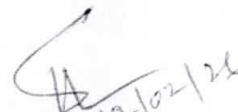
The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007812379 at premises no. plot no. 4, basement J-extension, Laxmi Nagar, Delhi-110092 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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